

DC: Day 1 Itinerary (Interview – before client enters the room).

This is the exam room or farm.

[1] Your client's name is _____ Room No. _____

He/she is NEW / NOT NEW to the Diagnostic Challenges exercises.

- Remember that DC clients are volunteers and must keep track of 2-4 clinics.
- He/she will be taking notes – in order to keep track of all their assigned clinics.
- Use the daily calendar posted on the door to schedule appointments with your client. Plan Ahead!
- Each of you should take at least one turn as the primary speaker. However, everyone should be prepared to answer the client's questions.
- Take a "time-out" if necessary, especially if you need a few minutes after the initial interview & PE to agree on an initial plan.
- Always meet with your client & facilitator as a group – no splinter groups or solo acts. Everyone should be present, unless there is a compelling reason.
- This is a learning experience and we know there is some artificiality! Everyone knows there will likely never be 5 veterinarians in an exam room. And a few folks in every class seem to have trouble with the role-playing, stuffed animal, etc. Don't be self conscious. Just suspend your disbelief, go for it and you'll have a great week.

[2] Your facilitators are _____ Room No. _____

- The facilitator is your hand, eyes, ears, etc. – and will help you complete the Physical Exam by following your instructions. See him or her during the week if you have questions related to the physical exam - so long as you've arranged to have access to the animal. The facilitator is not a psychic. ☺
- During each 3-4 hour submission period: schedule a 15-20 minute appointment to sit down and chat with your facilitator – even if only to touch base.
- Plan to explain your current thinking & plan – also taking turns as 1^o speaker.
- The facilitator's job is to facilitate YOUR LEARNING & make you think.
- Expect questions to be posed. This is a part of the LEARNING goal – and not meant to be any sort of indication of whether you are on the right or wrong track.

[3] Miscellaneous

- Turn in lab requests & POMR to your facilitator's office.
- Your first SOAP's are due as noted in the DC handout – usually the next morning at 9 AM. Make sure you're sharing and teaching each other! There is no need to SOAP "low yield" problems so long as you SURE they're low yield. Just write "low yield problem" and briefly **WHY** you think it's low yield (1-2 sentences).
- On Day 1, some facilitators ask everyone to SOAP the same one or two high yield problems. (i.e. You'll all SOAP the same problem identified by the facilitator and then, if you want, can divide the remaining problems.) Remember to SOAP **all** active problems DAILY.
- Slow it down. It's good and sometimes important to be aggressive, but be realistic and remember THIS IS NOT A RACE ! It's better to do things well, rather than quickly.
- Remember time "leaps" and "slow downs" or even "freezes" may be imposed – IF the facilitator feels it is appropriate, helpful or necessary. You can request such a time change, but that request may or may not be granted.
- Don't forget to have some fun! This is the sort of stuff you came to vet school to do!

Are you ready to meet your client?