Facilitator: Steve Hines (ADBF 3033) or Guy Palmer (ADBF 4029)

Your clinic is a state-of-the-art, multi-veterinarian primary care facility located in southern California. It is an exclusively small animal practice dealing with dogs, cats and an increasing number of exotics & pocket pets. The hospital prides itself in offering outstanding, progressive services to provide the best and broadest range of care to their clients in a warm, caring environment. Although it's still a relatively new endeavor, you've recently developed a minor reputation for the pet bird side of your practice. Birds now account for almost 10% of the caseload. The bird business has been a positive development as it has brought in a significant number of new clients, many of whom now use you for their cats and dogs.

Your clinic is well equipped. You have basic "in-house" capabilities including a light microscope, commercially available benchtop diagnostic kits (primarily for dogs & cats), fecal floatation, Diff-Quik stain, X-ray machine and developer, electrocardiography, and a small animal endoscope. However, most routine laboratory work is sent via courier to a commercial laboratory. Additional tests are sent out to a state diagnostic lab which closely resembles WADDL. The clinic does not have access to fluoroscopy, MRI, or CT-SCAN. Ultrasound is available through a specialist in the area who comes to the clinic, although this does require scheduling.

First thing this morning, the receptionist clinic fielded a phone call from a woman (new client) who is very concerned about her parrot and requested an appointment for today.

The appointment book reads:

Deb Alperin (new client): Amazon parrot: "Elvis" depressed, not eating

ROOM: VTH 1408-10

Each of the 4 clinics on this case will have 30 minutes to interview the owner and obtain initial physical examination findings according to the following schedule.

- #1: Clinic #16 – approximately 9:20  S. Hines - facilitator
- #2: Clinic #14 – approximately 10:00  S. Hines - facilitator
- #3: Clinic #15 – approximately 10:30  G. Palmer - facilitator
- #4: Clinic #13 – approximately 11:00  G. Plamer - facilitator

Please be ready as soon as the group ahead of you has finished. Since the first two groups don’t have much time to prepare, you can take a “time-out” after your initial appointment to confer and then meet again with your client to make recommendations.

If you are in a group that has to wait, put this time to good use! For example,

(a) Go through your medical record (folder) and make yourself familiar with the initial forms. Additional forms are available on the fourth floor of Bustad Hall near the elevator. There is a Physical Examination form in your folder that might be useful.
(b) Prepare a strategy of what questions you will ask and how you will do your Physical Exam.
(c) Discuss hypotheses and possible courses of action. Look through your references for more specific information.
(d) Discuss how you will proceed after you meet with your client. Remember that your first submission deadline is 2:00.
(e) Get to know each other and Name your clinic.