

EXAMPLE #1 – CLINIC SCENARIO

2003

DCI

CASE #4: AVIAN

Facilitator: Steve Hines (ADBF 3033) or Guy Palmer (ADBF 4029)

Your clinic is a state-of-the-art, multi-veterinarian primary care facility located in southern California. It is an exclusively small animal practice dealing with dogs, cats and an increasing number of exotics & pocket pets. The hospital prides itself in offering outstanding, progressive services to provide the best and broadest range of care to their clients in a warm, caring environment. Although it's still a relatively new endeavor, you've recently developed a minor reputation for the pet bird side of your practice. Birds now account for almost 10% of the caseload. The bird business has been a positive development as it has brought in a significant number of new clients, many of whom now use you for their cats and dogs.

Your clinic is well equipped. You have basic "in-house" capabilities including a light microscope, commercially available benchtop diagnostic kits (primarily for dogs & cats), fecal floatation, Diff-Quik stain, X-ray machine and developer, electrocardiography, and a small animal endoscope. However, most routine laboratory work is sent via courier to a commercial laboratory. Additional tests are sent out to a state diagnostic lab which closely resembles WADDL. The clinic does not have access to fluoroscopy, MRI, or CT-SCAN. Ultrasound is available through a specialist in the area who comes to the clinic, although this does require scheduling.

First thing this morning, the receptionist clinic fielded a phone call from a woman (new client) who is very concerned about her parrot and requested an appointment for today.

The appointment book reads:

Deb Alperin (new client): Amazon parrot: "Elvis" depressed, not eating

ROOM: VTH 1408-10

Each of the 4 clinics on this case will have 30 minutes to interview the owner and obtain initial physical examination findings according to the following schedule.

- #1: Clinic #16 – approximately 9:20 S. Hines - facilitator
- #2: Clinic #14 – approximately 10:00 S. Hines - facilitator
- #3: Clinic #15 – approximately 10:30 G. Palmer - facilitator
- #4: Clinic #13 – approximately 11:00 G. Plamer - facilitator

Please be ready as soon as the group ahead of you has finished. Since the first two groups don't have much time to prepare, you can take a "time-out" after your initial appointment to confer and then meet again with your client to make recommendations.

If you are in a group that has to wait, put this time to good use! For example,

- {a} Go through your medical record (folder) and make yourself familiar with the initial forms. Additional forms are available on the fourth floor of Bustad Hall near the elevator. There is a Physical Examination form in your folder that might be useful.
- {b} Prepare a strategy of what questions you will ask and how you will do your Physical Exam.
- {c} Discuss hypotheses and possible courses of action. Look through your references for more specific information.
- {d} Discuss how you will proceed after you meet with your client. Remember that your first submission deadline is 2:00.
- {e} Get to know each other and Name your clinic.